

The National Collegiate Athletic Association Institutional Bowl Game Survey for 2010-11

I. General Information.

Name of Bowl: BCS National Bowl (Fiesta)
Game Date: January 10, 2011
Institution: Auburn University
Opponent: University of Oregon
Athletics Director: Jay Jacobs

Is it permissible to share a copy of this report with the executive director of the bowl in which your institution participated?

Answer:

Previous to this year, how long ago did your institution participate in a bowl game?

Answer:

II. Tickets and Credentials.

Level of Satisfaction with Tickets and Credentials:

Satisfied	The location of the tickets (seats).
Neutral	The ticket commitment required for participating teams.
Neutral	The cost of the game tickets.
Satisfied	The number of credentials that were received for everyone involved in the bowl game.

Please comment in this box.

III. Stadium and Practice Field.

Level of Satisfaction with Stadium and Practice Field:

Neutral	Conditions of the practice and playing field.
Satisfied	Cleanliness of the locker room.
Satisfied	Supply and availability of towels, soap, soft drinks and other necessities adequate to accommodate the team.
Satisfied	Availability of practice equipment and facility adequate to accommodate the team.
Satisfied	Proximity of practice field and stadium to hotel, hospital, etc.
Satisfied	Laundry facilities adequate to accommodate the team.

Please comment in this box.

IV. The Bowl Organization.

Level of Satisfaction with Bowl Organization:

Satisfied	Adequacy of information provided by the bowl organization for the participating teams.
Satisfied	Bowl management's ability to accommodate needs of the participating teams.
Satisfied	Bowl management's ability to provide VIP courtesy transportation.
Satisfied	Pregame meeting was conducted by bowl director and followed approved NCAA agenda.
Satisfied	Policies were clearly communicated.
Satisfied	The support provided by the staff, the community and the volunteers.

Please comment in this box.

V. Social Events, Hospitality and Hotel.

Level of Satisfaction with Social Events, Hospitality and Hotel:

Satisfied	Our institution received an adequate amount of complimentary tickets to each social event for the team, and university officials.
Satisfied	The community and its volunteers were involved in the activities surrounding the bowl game.
Satisfied	There were social events to include spouses and children.
Satisfied	The hotel accommodations were adequate to accommodate VIP's, the team, fans and alumni.
Satisfied	There was an adequate amount of complimentary suites provided for VIP's of the institution.
Satisfied	The cost of rooms was reasonable in relationship to the accommodations provided.

Please comment in this box.

VI. Awards.

Level of Satisfaction with Awards:

Satisfied	The quality of the awards was appropriate for student-athletes, coaches and staff.
Satisfied	The awards purchased by the institution were reasonably priced for the quality of the award(s).
Satisfied	There was a sufficient amount of complimentary awards for student-athletes, coaches and staff.

Please comment in this box.

Additional Questions:

Excellent (exceeded expectations)

What was your overall impression of this bowl experience?

What areas were best organized and administered?

Please comment in this box.

What areas need improvement?

Please comment in this box.

Thank you for completing this Institutional Bowl Survey. Your responses are very important to us.