

The National Collegiate Athletic Association Institutional Bowl Game Survey for 2010-11

I. General Information.

Name of Bowl: Gator Bowl
Game Date: January 1, 2011
Institution: Mississippi State University
Opponent: University of Michigan
Athletics Director: Scott Stricklin

Is it permissible to share of copy of this report with the executive director of the bowl in which your institution participated?

Answer:

Previous to this year, how long ago did your institution participate in a bowl game?

Answer:

II. Tickets and Credentials.

Level of Satisfaction with Tickets and Credentials:

| | |
|----------------|--|
| Very Satisfied | The location of the tickets (seats). |
| Very Satisfied | The ticket commitment required for participating teams. |
| Very Satisfied | The cost of the game tickets. |
| Very Satisfied | The number of credentials that were received for everyone involved in the bowl game. |

Our allotment of tickets was very good. The pricing structure was very good.

III. Stadium and Practice Field.

Level of Satisfaction with Stadium and Practice Field:

| | |
|----------------|--|
| Very Satisfied | Conditions of the practice and playing field. |
| Very Satisfied | Cleanliness of the locker room. |
| Very Satisfied | Supply and availability of towels, soap, soft drinks and other necessities adequate to accommodate the team. |
| Very Satisfied | Availability of practice equipment and facility adequate to accommodate the team. |
| Satisfied | Proximity of practice field and stadium to hotel, hospital, etc. |
| Very Satisfied | Laundry facilities adequate to accommodate the team. |

The stadium was awesome. Our team and fans were very complimentary. The practice facilities were very nice and the staff were very helpful.

IV. The Bowl Organization.

Level of Satisfaction with Bowl Organization:

| | |
|----------------|--|
| Very Satisfied | Adequacy of information provided by the bowl organization for the participating teams. |
| Very Satisfied | Bowl management's ability to accommodate needs of the participating teams. |
| Very Satisfied | Bowl management's ability to provide VIP courtesy transportation. |
| Very Satisfied | Pregame meeting was conducted by bowl director and followed approved NCAA agenda. |
| Very Satisfied | Policies were clearly communicated. |
| Very Satisfied | The support provided by the staff, the community and the volunteers. |

Rick Catlett is first class as well as the rest of his staff. They were available at any time and responded promptly. The bowl manual was very detail and left few unanswered questions.

V. Social Events, Hospitality and Hotel.

Level of Satisfaction with Social Events, Hospitality and Hotel:

| | |
|----------------|---|
| Very Satisfied | Our institution received an adequate amount of complimentary tickets to each social event for the team, and university officials. |
| Very Satisfied | The community and its volunteers were involved in the activities surrounding the bowl game. |
| Very Satisfied | There were social events to include spouses and children. |
| Very Satisfied | The hotel accommodations were adequate to accommodate VIP's, the team, fans and alumni. |
| Very Satisfied | There was an adequate amount of complimentary suites provided for VIP's of the institution. |
| Satisfied | The cost of rooms was reasonable in relationship to the accommodations provided. |

The hotel was a little far from places we needed to go, but it was an excellent facility. The staff did a very good job of meeting our needs.

VI. Awards.

Level of Satisfaction with Awards:

| | |
|----------------|---|
| Very Satisfied | The quality of the awards was appropriate for student-athletes, coaches and staff. |
| Very Satisfied | The awards purchased by the institution were reasonably priced for the quality of the award(s). |
| Very Satisfied | There was a sufficient amount of complimentary awards for student-athletes, coaches and staff. |

The student athletes were very pleased with the inclusion of a ring. The rest of the gifts were very good.

Additional Questions:

Excellent (exceeded expectations)

What was your overall impression of this bowl experience?

What areas were best organized and administered?

The bowl staff communicated very well with our staff, the information we needed to prepare and were very helpful once we arrived. They also coordinated well with the hotel and transportation to accommodate our needs.

What areas need improvement?

None noted.

Thank you for completing this Institutional Bowl Survey. Your responses are very important to us.